

USTRANSCOM Personal Property Advisory # 23-0068

Date: 8 May 2023

From: USTRANSCOM Defense Personal Property Management Office, Scott AFB, IL 62225

To: All Military Service Headquarters Representatives, Worldwide Joint Personal Property Shipping Offices (JPPSOs), Worldwide Personal Property Shipping Offices (PPSOs), Personal Property Processing Offices (PPPOs), and Department of Defense (DOD) approved Transportation Service Providers (TSPs)

Subject: Ready For Distribution – 2023 Personal Property Fact Sheets and Promo Card

1. The Defense Personal Property Management Office (DPMO) is pleased to announce the launch of the 2023 “Moving Your Personal Property” pages on Military OneSource. The new page features 17 fact sheets either created or revised for the 2023 peak moving season.

- All downloadable fact sheets can be found on the [Moving Your Personal Property webpage](#), in the [fact sheet library](#). This includes a series of new and revised fact sheets to help educate moving customers on specific topic areas of interest. There are 17 fact sheets total:
 - 7-Day Scheduling Window
 - Best Value Score 2.0
 - Containerization of Your Personal Property
 - COVID-19 Customer Guidance
 - Customer Facing Dashboard
 - Customer Satisfaction Survey
 - Global Household Goods Contract
 - Inconvenience Claims
 - Lithium Batteries
 - Mold and Your Personal Property
 - Non-Temporary Storage
 - Personal Property Claims
 - Personal Property Quick Reference Guide
 - Personally Procured Moves
 - Rogue Operators
 - Steps to a Smart Move
 - Tips to Ensure an Accurate Inventory
- The printable promo cards display a QR code linking users directly to the Moving Your Personal Property landing page – the information and resource hub for the Defense Personal Property Program. **A separate attachment sent with this advisory features** a document with four 3-inch by 5-inch cards for easy printing, cutting, and sharing.

MOVING SOON?

For online tools, information, and support, visit:
MilitaryOneSource.mil/PersonalProperty

 **MILITARY
ONESOURCE**

**EXPLORE OUR 2023
MOVING RESOURCES!**

Fact Sheets, Videos, and Podcast Topics:

- Customer Satisfaction Surveys
- Quick Reference Guide
- 7-Day Spread Window Inventories
- Lithium Batteries
- Non-Temporary Storage Containerization
- Personally Procured Moves
- Avoiding Rogue Operators
- Personal Property Claims
- Mold Management & Claims
- Inconvenience Claims

AND MORE...

2. Please share these new products and incorporate into all your messaging with customers via the various online and in-person communication channels available to you, including local transportation offices, commanders' networks, installation Military and Family Support Centers, and TSP networks.

This message is approved for release by the Chief, DPMO Strategic Engagements.